

CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS
“VETERANS FIRST”



Classification: **Veterans Claims Representative II**
Will consider VCR I for recruitment
Salary: \$3,575 - \$4,347
Permanent, Full Time

Location: **Department of Veterans Affairs**
Veterans Services Division
1301 Clay Street, Room 1130 N
Oakland, CA 94612-5209

Who Should Apply: **Current State employees within this classification or those who are eligible on a certification list, transfers, or reinstatement. SROA PROVISIONS APPLY.**

Duties and Responsibilities: **Under the general direction of the Veterans Services District Office Manager, the VCR II provides assistance on behalf of veterans, their survivors, and dependents by initiating, developing, presenting, and appealing claims for benefits administered by the USDVA.**

- **Analyze information to make judgments and recommendations where regulations may only be generally interpreted for application;**
- **Research USDVA regulations, codes and rulings in preparing evidence and the presentation of arguments before the Veterans Administration Rating Board of Veteran Appeals;**
- **Research and development of medical and legal evidence;**
- **Communicate with public and private agencies;**
- **Continuous training to maintain currency with laws, rules, regulations, policies and procedures.**

How to Apply: **Candidates should submit a State Application (STD. 678) and résumé to:**

Department of Veterans Affairs
Human Resources Office
1227 “O” Street, Room 402
Sacramento, CA 95814

ATTN: JACQUIE HAYES-REFERENCE M-80 #29-05/06

Inquiries:
Voice: (contact number)
(916) 653-2535
TDD: (916) 653-1966

NOTE: In line #12 of the State Application, you must clearly indicate the basis of your eligibility; i.e., List, Transfer, SROA, Surplus, Reemployment or Reinstatement. Failure to do so could result in being rejected from the interview process.

Final Filing Date: Until Filled

AN EQUAL OPPORTUNITY EMPLOYER - EQUAL OPPORTUNITY TO ALL REGARDLESS OF RACE, COLOR, CREED, NATIONAL ORIGIN, ANCESTRY, SEX, MARITAL STATUS, DISABILITY, RELIGIOUS OR POLITICAL AFFILIATION, AGE OR SEXUAL ORIENTATION. IT IS AN OBJECTIVE OF THE STATE OF CALIFORNIA TO ACHIEVE A DRUG-FREE STATE WORKPLACE. ANY APPLICANT FOR STATE EMPLOYMENT WILL BE EXPECTED TO BEHAVE IN ACCORDANCE WITH THIS OBJECTIVE BECAUSE THE USE OF ILLEGAL DRUGS IS INCONSISTENT WITH THE LAW OF THE STATE, THE RULES GOVERNING CIVIL SERVICE AND THE SPECIAL TRUST PLACED IN PUBLIC SERVANTS. PER MILITARY AND VETERANS CODE, SECTION 80, WHENEVER POSSIBLE, PREFERENCE SHALL BE GIVEN TO VETERANS FOR EMPLOYMENT IN THE DEPARTMENT OF VETERANS AFFAIRS. APPLICATIONS WILL BE SCREENED AND ONLY THE MOST QUALIFIED WILL BE INTERVIEWED.

RELEASED: 12.01.05